

DEN_{maintain}



MAINTAIN MEMBERSHIP

Maintenance made effortless for high value properties,
portfolios & commercial property

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7 ABOUT US

Tailored maintenance plans through personalized property assessments

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ABOUT US



At DEN, we recognize the intricacies of property maintenance and address the needs of high-end residential owners, property management companies, and light commercial property stakeholders in the Waikato and Taupo regions.

As a leading accredited and award-winning Master Builder, our construction and property maintenance firm excels in managing and maintaining high-value properties. We ensure their value is maximized through efficient and effective upkeep. With our expertise as builders and specialized construction project managers, we have a deep understanding of what your building needs.

DEN addresses a common concern among property managers by offering a streamlined solution to manage trades efficiently. We understand the challenges of finding reliable tradespeople who are punctual and meet deadlines. Our approach includes taking charge of scheduling trades, ensuring their timely arrival, and promptly notifying property managers or clients upon job completion. We also provide detailed communication on any encountered issues, ensuring transparency and peace of mind throughout.



Leveraging advanced software and workflow management systems, we streamline the maintenance process with proactive week-ahead reporting to trades, minimizing administrative burdens and allowing property managers to prioritize essential tasks.

DEN's comprehensive maintenance solutions and proven track record establish us as a trusted partner in preserving the value and functionality of high-spec residences and light commercial properties.

We offer flexible payment options, including subscription-based services that provide a defined annual maintenance program with manageable periodic payments, as well as a pay-as-you-go plan for those who prefer more flexibility. Each plan is customised to meet the specific needs and budgets of our clients.

EXPERT CARE, ONE CALL OR EMAIL AWAY

By choosing DEN, property owners and managers benefit from maintained or enhanced property value, reduced administrative burden, and the assurance of high-quality work from trusted local trades. Our expert care ensures that property maintenance is effortless, allowing our clients to enjoy their weekends or focus on their core business operations.



In addition to our regular maintenance services, we offer a 2-3 month project program to prepare properties for sale. This service ensures that any issues are addressed and that the property is brought up to a high standard, maximising its sale price. We also offer an optional photography and video package through DEN - Media to further enhance the property's marketability

To get started, clients can register their properties and initiate our services. We will conduct an individual property assessment to customise a maintenance plan that fits their specific needs and scope. With DEN, you can relax and rely on us to handle all your property maintenance needs, providing you with expert care just one call or email away.



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COMPANY OVERVIEW

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Whatever you need, we provide tailored solutions to keep your property in top condition

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Expert Team

Our team consists of highly skilled professionals with extensive experience in construction and property maintenance. Our “traffic controllers” serve as dedicated account managers, coordinating all maintenance activities and ensuring seamless service delivery. They are supported by a curated squad of specialised local tradespeople, each vetted for their expertise, reliability and quality of work

Our Mission

Our mission at DEN is to simplify property maintenance for high-value individuals and property managers by offering tailored, hassle-free services that ensure the longevity and optimal performance of their properties. We aim to be the one-stop solution for all property maintenance needs, allowing our clients to enjoy peace of mind and focus on their priorities.



Trade vetting & quality assurance

Our thoroughly vetted tradespeople ensure all work is completed to the highest standards, guaranteeing top-quality results. By choosing us for property maintenance, you can enjoy enhanced property value and effortless upkeep without stress. With our construction background, we identify and correct subpar work, providing expert oversight and holding trades accountable for consistency and trustworthiness.

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We are committed to delivering the highest quality services with unwavering honesty and transparency.

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EXCELLENCE

We strive for the highest standards in everything we do, from the quality of our services to our customer interactions



INTEGRITY

Trust and transparency are at the core of our business. We are committed to providing truthful and reliable maintenance solutions

INNOVATION

We leverage the latest technologies and workflow management systems to streamline processes and enhance service delivery



CUSTOMER FOCUS

Our clients needs are our top priority. We tailor our services to meet their specific requirements and provide personalized care.

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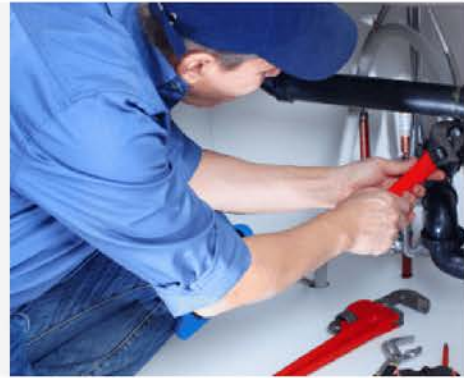
DEN Offers a wide range of property maintenance services designed to cover every aspect of property care.

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PLUMBING

Regular inspections, repairs, and maintenance to prevent leaks, blockages, and ensure efficient water systems.



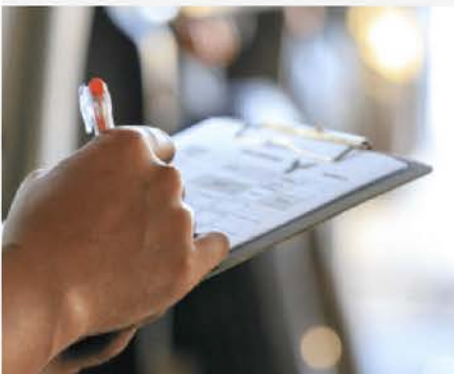
ELECTRICAL WORK

Scheduled electrical checks, repairs, and upgrades to maintain safety and functionality.



BUILDER'S LABOUR

Dedicate hours of builder or maintenance labour for the odd jobs that pop up regularly.



FIRE ALARM TESTS & UPGRADES

Ensuring your property's fire alarm systems are always up to code and functioning properly.



PAINTING

Interior and exterior painting services to keep your property looking fresh and well-maintained.

DRAINAGE & SEPTIC CLEANING

Regular cleaning and maintenance of drainage and septic systems to prevent potential issues and ensure smooth operation



HOUSE WASHING

Professional cleaning services to maintain the exterior appearance of your property.

CARPET CLEANING

Regular carpet cleaning is essential for removing dirt, stains, allergens and bacteria, creating a healthier living environment. It also helps to maintain the appearance, reduce odors and extend the lifespan of your carpets keeping them fresh and clean for years to come



ROOF MAINTENANCE, REPAIRS & INSPECTIONS

Comprehensive roof care to extend lifespan and prevent damage.

HVAC MAINTENANCE & CLEANING

We offer regular servicing and cleaning of HVAC systems, including flue cleaning for fireplaces at the end of winter. This ensures optimal HVAC performance and helps prevent potential fire hazards.



APPLIANCE SERVICING

We offer comprehensive appliance servicing and repairs to keep your home running smoothly. Regular maintenance ensures efficient operation, reduces energy consumption, and extends appliance lifespan, saving you money. With our expert servicing, you can enjoy optimal performance and fewer breakdowns.

TILING

Our professional tiling services encompass repairs, upgrades, regrouting, and ongoing maintenance of tiled areas. We ensure that every aspect of your tiling needs is expertly handled.



LANDSCAPING

First impressions last, and our landscaping services ensure your property always looks its best. From meticulous fence repairs and replacements to expert arborist services, we cover all aspects of outdoor maintenance.

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5 PROGRAM DETAILS

Our comprehensive 24-month maintenance program is designed to cover all aspects of property care.

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TAILORED MAINTENANCE PLANS

Understanding that every property and client is unique, we customize our maintenance plans to suit individual needs and budgets. This personalized approach ensures that our clients receive the most effective and efficient care for their properties



PREVENTATIVE MAINTENANCE

Routine maintenance tasks to prevent wear and tear and extend the life of your property's systems and components.

REPAIRS & UPGRADES

Timely repairs and upgrades outside of your maintenance program to ensure your property remains in top condition.



SCHEDULE ACCESS

Member access to our portal to show the schedule works ahead, to keep trades and clients all up to date.

SCHEDULED INSPECTIONS

Regular inspections by our Maintenance Manager to identify and address potential issues before they become major problems.



ADVANCED WORKFLOW MANAGEMENT

We use cutting edge software and workflow management systems to organize and schedule maintenance tasks. This allows for precise coordination of trades, timely completion of work and comprehensive week-ahead reporting to keep trades organised.

READY FOR SALE PROJECT SERVICE

In addition to our maintenance services, we offer a 2-3 month program designed to prepare properties for sale.

This comprehensive program includes necessary repairs, upgrades, and an optional media package with professional photography and video services, ensuring your property is in top condition and maximises its market value.



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DEN, a one-stop support shop for all building repairs, handling everything from minor issues to major emergencies.

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RAPID RESPONSE

Quick action to address urgent maintenance needs.
One contact for any issue.

We have a smart phone request app to log a repair ticket with us.



RELIABLE TRADES

Access to a vetted network of skilled tradespeople.

We also “speak trade” and can decipher and control the conversation for the best member outcomes

COMPREHENSIVE SOLUTIONS

End-to-end management of repair tasks to ensure quality outcomes.



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Register your properties with DEN and experience the difference our expert care can make.

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1 CONSULT & CUSTOMISE

Tell us about your properties and what they need. We'll create a maintenance plan that suits your requirements. Including a scope review for your budget.



2 SUBSCRIBE & SCHEDULE

Choose between our subscription or pay-as-you-go plans. Set your schedule once, and we handle the rest.

3 RELAX & RELY

With DEN, you have one contact for all your maintenance needs. We're here whenever you need us.



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Flexible payment plans tailored to your needs.

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Subscriber Membership

A one-off joining and setup fee of \$500 for a property, and portfolios \$POA.

Just like a gym membership, you will have a defined annual maintenance program, that you make small weekly, fortnightly, or monthly payments for.

Customised to you, your budget, and your property or portfolio.



Pay-As-You-Go Membership

A one-off joining and setup fee of \$500 for a property, and portfolios \$POA.

Invoiced regularly as services are undertaken on your property or your portfolio.



Ready for Sale

\$POA based on your property's requirements.

10% deposit fee to get started.

A 2-3 month program leading up to photos.

A one-off customised project to prepare your property for sale - Inside and Out!

Optional photography and video package add-on from DEN - Media.

Service not available from 10th of December through to 15th of January



Repair ASAP

\$POA based on service.

This is an add-on service for our members. Sometimes things don't go to plan, accidents happen, from a broken window to a burst pipe, a blocked toilet to a busted heat pump!

Give us a call and we are on it. All you need to do is call or email. We have all the trusted and proven trades at our fingertips.

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CONSTRUCTION PROJECT SERVICES

DEN also undertakes construction projects such as:

Re-roofing

Extensions

Joinery replacements

New kitchens and bathrooms

New construction

Architectural design

Consent handling

Office refits

Tenant exit remediation and more ..





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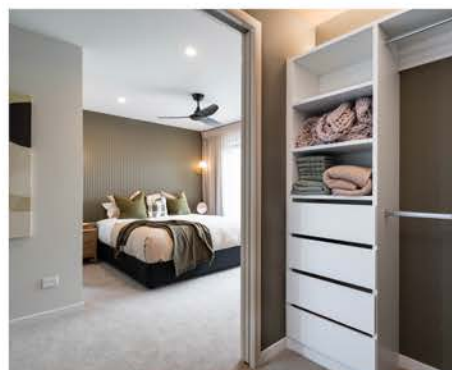
Choosing DEN means benefiting from enhanced property value, reduced administrative burden, and the assurance of high-quality work.

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Rebecca Picard

Take the pain out of maintain

Our clients enjoy effortless property maintenance, allowing them to focus on their lives or core business operations. Regular maintenance is crucial for preserving and increasing property value, and with DEN, this process becomes simple and hassle-free. We handle all aspects of property maintenance, significantly reducing your administrative tasks and freeing up your time.



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the art of construction

NEXT STEPS

**Arrange a consultation by video call or
in person to get started**

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